Rev. 12/2020

FACTS	WHAT DOES NEWREZ LLC DO WITH YOUR PERSONAL INFORMATION?		
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: Social Security Number and income credit history and credit scores account balances and payment history		
How?	All financial companies need to share customers' personal section below, we list the reasons financial companies can reasons NewRez LLC chooses to share; and whether you can be share to share.	share their customers' pers	
Reasons we can sha	re your personal information	Does NewRez share?	Can you limit this sharing?
For our everyday business purposes: such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus		Yes	No
For our marketing p	ourposes - s and services to you	Yes	No
For joint marketing with other financial companies		Yes	Yes
For our affiliates' everyday business purposes - information about your transactions and experiences		Yes	No
For our affiliates' everyday business purposes - information about your creditworthiness		Yes	Yes
For our affiliates to market to you		Yes	Yes
For nonaffiliates to market to you		Yes	Yes
To limit our sharing	 Call 866-825-2174 to speak to a representative Mail the form below Please note: If you are a <i>new</i> customer, we can begin sharing this notice. When you are <i>no longer</i> our customer, we continunctice. However, you can contact us at any time to limit our secondary. 	ie to share your information	
Questions?	Call us at 866-365-7107 or go to www.newrez.com		
☐ Do not share inf☐ ☐ Do not allow yo	t to limit: y personal information with other financial institutions to jointly formation about my creditworthiness with your affiliates for the our affiliates to use my personal information to market to me. y personal information with nonaffiliates to market their produ	eir everyday business purp	oses.
Name Address		Mail to: NewRez LLC P.O. Box 10826 Greenville, SC 29603	
City, State, Zip			
Loan #	_		

What we do			
How does NewRez LLC protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.		
How does NewRez LLC collect my personal information?	 We collect your personal information, for example, when you apply for a loan or give us your income information provide account information or provide employment information show your driver's license We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. 		
Why can't I limit all sharing?	Federal law gives you the right to limit only • sharing for affiliates' everyday business purposes - information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.		
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.		
Definitions			
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. Our affiliates include: • Our affiliates include companies with a SHELTER MORTGAGE COMPANY, L.L.C., SHELTER LENDING SERVICES, L.L.C., PREFERRED LENDING SERVICES, LLC, GUARANTY MORTGAGE SERVICES, LLC, CAPITAL PARTNERS MORTGAGE, LLC, SUMMIT HOME MORTGAGE, LLC, NEWREZ LLC, CAROLINA ONE MORTGAGE, LLC, SUMMIT HOME MORTGAGE, LLC, NEWREZ LLC, CONWAY FINANCIAL SERVICES, LLC, SHELTER HOME MORTGAGE, LLC, SYNERGY HOME MORTGAGE, LLC, SHELTER HOME LENDING, LLC, PLUS RELOCATION MORTGAGE, LLC, YOUR HOME FINANCIAL LLC; LANDED HOME LOANS LLC, SANCTUARY HOME MORTGAGE LLC, HOMEOWNERS FIRST MORTGAGE, LLC, MISSION MORTGAGE LLC name; and nonfinancial companies, such as AVENUE 365 LENDER SERVICES, LLC, SHELLPOINT INSURANCE, LLC, ESTREET APPRAISAL MANAGEMENT COMPANY, AND COVIUS SERVICES, LLC.		
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. • Nonaffiliates we share with can include FINANCIAL SERVICES COMPANIES, MORTGAGE COMPANIES, INSURANCE COMPANIES, DIRECT MARKETING COMPANIES, AND NON-PROFIT ORGANIZATIONS.		
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • Our joint marketing partners include MORTGAGE LENDERS, HOME WARRANTY COMPANIES, PAYMENT ACCELERATOR SERVICE COMPANIES, INSURANCE COMPANIES, AND MAINTENANCE REFERRAL SERVICES.		

Other important information

NewRez LLC P.O. Box 10826 Greenville, SC 29603

Main Office NMLS ID #3013 Houston, TX Branch Office NMLS ID #1105392 Toll Free Phone: 866-825-2174 Toll Free Fax: 866-467-1137 Contact us online: www.newrez.com

Hours of operation:

Monday-Friday: 8:00AM-10:00PM Saturday: 8:00AM-3:00PM **For Vermont and California Residents Only:** The information practices we have described above comply with federal law. Vermont and California laws place additional limits on sharing information about their residents. If you are a Vermont or California resident, we will automatically limit the disclosure of your information within and outside our family of companies as permitted or required by applicable law or regulation.

For Nevada Residents Only: We are providing you this notice pursuant to state law. You may request to be placed on our internal Do Not Call list by calling, 866-317-2347. For more information on this Nevada law contact Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 East Washington Avenue, Suite 3900, Las Vegas, NV 89101; telephone number: 702-486-3132; email: BCPINFO@ag.state.nv.us; NewRez LLC, P.O. Box 10826, Greenville, SC 29603-0826